

# Holiday Merchants

## FEEDBACK FORM

HOLIDAY PACKAGE - \_\_\_\_\_

REGION - \_\_\_\_\_

Name of the Client - \_\_\_\_\_

Tour Leader/ Local Guide Name - \_\_\_\_\_

Services - EXCELLENT  GOOD  SATISFACTORY  POOR

Airline: \_\_\_\_\_

In Flight Services EXCELLENT  GOOD  SATISFACTORY  POOR

Flight Connections EXCELLENT  GOOD  SATISFACTORY  POOR

Hotel Used - How do you rate the following services

Facilities: EXCELLENT  GOOD  SATISFACTORY  POOR

Location: EXCELLENT  GOOD  SATISFACTORY  POOR

Breakfast: EXCELLENT  GOOD  SATISFACTORY  POOR

Any Special Remark for Hotel \_\_\_\_\_

Lunch: EXCELLENT  GOOD  SATISFACTORY  POOR

Any Special Remark \_\_\_\_\_

Dinners: EXCELLENT  GOOD  SATISFACTORY  POOR

Any Special Remark \_\_\_\_\_

Coach Transfers EXCELLENT  GOOD  SATISFACTORY  POOR

Sales Executive EXCELLENT  GOOD  SATISFACTORY  POOR

Customer Relation Executive: Name \_\_\_\_\_

EXCELLENT  GOOD  SATISFACTORY  POOR

Would you like to travel with Holiday Merchants on your next tour

Yes  No

Would you recommend your friends & associates to travel with Holiday Merchants:

Yes  No

Other Remarks or suggestions:

\_\_\_\_\_